
Commercial Contracting Systems Implementation

Client Profile

- Our client is among the top 10 specialty pharmaceutical companies worldwide and is differentiated by focus on innovation and customer orientation. Our client leads the industry by focusing on research and development efforts in five distinct areas Diagnostic Imaging, Hematology/Cardiology, Oncology, Specialized Therapeutics and Women's Healthcare.
- Our client selected the I-many CARS NG application to automate their rebate and chargeback processing functions. Mindlance resources were engaged to provide technical leadership on the implementation project.

Client Benefits

- Our client has been able to realize the full benefit of the I-many solution to capture duplicate/invalid rebate and chargeback submissions line items, accurately validate current membership, automate the contract maintenance and bid award notification process and process claims on a timely basis.
- Smooth transition from implementation team to long term support team.

Mindlance Solution

- Mindlance resources were engaged by I-many to serve as technical architect and lead on I-many's first implementation of CARS NG with full data integration with SAP. Our client went live in February 2008. On this project Mindlance resources were responsible for the following:
 - Initial requirement gatherings and planning
 - Overall technical lead/architect for all data integration and implementation
 - Installation and configuration of all of their environments
 - Designed and developed multiple enhancements for functionality that was not part of base product and was required for the implementation
 - Designed and developed over ten data interfaces both inbound and outbound
 - Worked closely with I-many engineering team in resolving any base product issues
 - Provided technical training to client resources
 - Designed and created a reporting solution from scratch including nightly ETL
- Mindlance is providing one full time Business Analyst and one fulltime Technical Analyst to provide long term production support of I-many CARS NG.
 - Day to day support of contracting operations and troubleshooting application and configuration issues
 - Liaison between IT Team, Business Users and I-many.
 - Initial requirement gatherings and planning for new requirements.
 - Responsible for preparing all design documentations and getting proper approvals
 - Enhancements in the base product in order to process master data, rebates, chargebacks and build interfaces between SAP and CARS NG
 - Performed various complementary functions including database tuning, data auditing, ad-hoc reporting, technical training and help troubleshooting any issues around ECMF and CARS NG
 - Worked closely with I-many engineering and support team in resolving any base product issues
 - Involved in continuous data improvement effort.